

# Agios Pharmaceuticals is Ready for GXP Inspections



**Company:**

Agios Pharmaceuticals, Inc.

**Headquarters:**

Cambridge, MA

**Challenge:**

Find a solution to help prepare for and facilitate mock and actual inspections that could be used in an on-site, remote, or hybrid situation.

**Solution:**

Ready Room provided the flexibility Agios needed to practice and perfect inspection logistics remotely and conduct an on-site inspection flawlessly.

Agios Pharmaceuticals uses Ready Room's intuitive workflow to seamlessly manage all aspects of GXP inspections.

Agios had experienced an FDA inspection and had staff who had considerable inspection experience, however they wanted to improve the inspection process and flow to remove "a mad flurry of paper." Agios contacted Ready Room looking for a solution that could give the back room and front room instant visibility into the status of every request.

Ready Room was an invaluable tool during the inspection, bringing calm and structure to the back room.

— Senior Manager,  
GCP Quality Assurance

# Results



## Practice Makes Perfect

After “quick and easy” formal training, Agios used Ready Room to practice fulfilling requests. In the process, the team refined their business rules for managing the inspection to ensure a smooth workflow. Team members quickly learned to let Ready Room’s color-coded interface guide them and help them to “stay in their lane.”



## Hitting their Stride

A mock inspection let the Agios team rehearse logistics in a more formal setting, albeit at a dizzying pace, delivering hundreds of documents to the mock inspector. The team relied on chat, comments, and real-time synchronized dashboards (“That was very efficient!”) to coordinate activity.



## Going Live

By the live inspection, the Agios team was a well-oiled machine. Over two weeks, the team successfully processed hundreds of requests and documents. Ready Room’s pre-staging feature helped to reduce churn, and the formal response feature streamlined the process of answering and tracking requests for information. All in all, the experience was “night and day” compared to past inspections.

Now I can't imagine going through an inspection without Ready Room.

– Head of Quality Systems, Agios

## Ready to Get Started?

Visit [www.readyroom.net](http://www.readyroom.net), email [info@synclinical.com](mailto:info@synclinical.com), or call us at (978) 880-3242 to schedule a demo.

Get ready.

